

## Terms & Conditions

By completing your booking with 'Wedding Photographer Cyprus' it is understood that the client has read and fully agreed to all our terms and conditions. Please note that our Terms & Conditions and prices are subject to change without prior notice. Any alterations will be made to the website first and these are what must be adhered to.

### Booking Fee

A booking fee of €100 is required to secure the services of "Wedding Photographer Cyprus" for a specific date and covers any and all administration fees. It is therefore non-refundable. Any services will not be considered booked until the booking fee has been paid. The booking fee for the destination package can vary depending on date, location and accommodation.

### Payments

Any and all further payments made will form part of your booking fee and are also non-refundable. Following the payment of the booking fee any outstanding balances must be paid in full no later than 55 days prior to the event. Failure to do so will result in "Wedding Photographer Cyprus" not attending your wedding and the client forfeiting any monies already paid. We aim to contact all our couples in the weeks leading up to the event to confirm everything. If however, you have not heard from us 48 hours before your event it is your responsibility to contact us.

### Cancellation / Change of date

All cancellations must be confirmed in writing either by letter or email. The client may cancel the booking at any time and their liability shall be limited to any payments already made. If a customer has requested your date resulting in "Wedding Photographer Cyprus" making a loss then payment will be non-refundable. If "Wedding Photographer Cyprus" must cancel the booking for reasons beyond its control all monies paid will be refunded in full with no further liability. The client may cancel the booking at any time and their liability shall be limited to any payments already made.

### Display & Copyright

Permission is hereby given by the client for "Wedding Photographer Cyprus" to provide photography coverage of both you and all your guests on your wedding day. All photos captured, and videos created will remain the copyright of "Wedding Photographer Cyprus" and may be used for any suitable means which may include but are not limited to advertising and promotional material, on social media, at wedding fairs and entering of competitions.

### Storage

All finished photography will be kept on file and / or a storage device by "Wedding Photographer Cyprus" for 1 year after the date of the wedding. After this period these files may be destroyed.

### Attendance

In the unlikely event 'Wedding Photographer Cyprus' cannot perform this booking due to casualty, act of God, nature, terror, sickness or injury then all monies paid will be refunded to the client and "Wedding Photographer Cyprus" will not be held liable for any consequential damages. Neither party shall be responsible for indirect or consequential loss.

### Complaints

Any complaints should be raised by the client in writing within 21 days of the issue arising. Any complaint should be handled directly between the client and company and not published to any 3rd parties either privately or publicly on social media etc. Any such publication will result in an instant forfeit of any replacement/compensation etc. All issues will be dealt with promptly and swiftly to the best of our ability. In the unlikely event that an issue cannot be solved an alternative substitute or compensation will be provided at the discretion of the company.

### Rules / Regulations

Some venues, vicars or registrars have rules and restrictions regarding photography. Therefore, it is your responsibility to notify those who are taking your service and co-ordinating your wedding of our attendance and confirm if and what filming they allow. Also to obtain permission from anyone performing either verbally or musically. Please note that we have all licenses that are required.

Such regulations may restrict where we can stand and take photos, place equipment or prevent photography altogether. We may also be unable to take photos if the official videographer is unwilling to allow filming while they work. As a result, we cannot be liable for any photos we are unable to obtain or the subsequent reduced length of your final product as a result. We aim to work alongside your official videographer and follow events as they occur. We are therefore, not in control of the situation or setting which may lead to poor lighting, obstructions and noise interference and cannot be held responsible.

### Destination Packages

It is our objective to arrive 24-48 hours prior to the scheduled booking date. However, we cannot be held liable for any delays or flight cancellations that may occur. The booking of flights will take place within 7 days of receiving the deposit. Given that certain wedding destinations may be situated in remote locations, it is a prerequisite for the client to provide a meal for the 'Wedding Photographer Cyprus' Team on the day of the wedding. Any information pertaining to photography locations and legal requirements must be communicated in writing to "Wedding Photographer Cyprus" prior to the booking.

### Final Product

We do not guarantee a set amount of photos for the finished products. Most full photography packages aim to deliver 300 -1000 Photos depending on the package booked, type of wedding, length of speeches, number of guests and the opportunities we are given to photograph.

All finished products will be produced to our highest quality based on the photos we can obtain.

If no requests have been made, we reserve the right to use our own discretion. Unfortunately, "Wedding Photographer Cyprus" cannot be liable for any quality issues beyond our control such as weather, poor lighting, sound interference or venue restrictions.

All edits are subjective, and we use our professional expertise and discretion to ensure that the significant parts of the day are captured and used in your finished products. We do not promise to capture every part of your day and retain artistic licence for all edits. We advise all couples to view examples of our work to familiarise themselves with our style before booking. We will do our best to incorporate any ideas or requests for the video where possible if they are made in writing in advance of the wedding but we cannot guarantee they will be included.

### Finished product

Our aim is to have all finished products complete within 8-10 weeks of the wedding. If this process takes longer you will be notified. Upon receiving your product if there are any faults or playback issues you must notify us with 7 days and we will make every reasonable attempt to correct the issue or arrange for replacements were necessary.